



Please return the completed survey by mail or drop it in the survey box at the front desk. *Thank You.*

** If you have additional comments please e-mail them to Raleighneuro@gmail.com or call Debbie at 919-785-3400 **

Instructions:

Please rate the services you received from us. For each item, please put an “x” in the box that best describes your experience. It should take you about 5 minutes to complete the survey.

Care from the Office Staff	Strongly Agree	Agree	Uncertain/ Unsure	Disagree	Strongly Disagree	No Opinion
1. During my visit, the nurses treated me with respect and listened to my concerns.						
2. When calling the office about my problem, I was able to reach a staff member in an acceptable amount of time.						
3. The front desk staff was very helpful and courteous.						
4. My appointment was made in a timely manner and the secretary who scheduled my appointment was very helpful.						

Care from the Doctor	Strongly Agree	Agree	Uncertain/ Unsure	Disagree	Strongly Disagree	No Opinion
5. During my visit, my doctor listened carefully to me and spent a sufficient amount of time answering my questions.						
6. The doctor used words I could understand when explaining my condition and gave me easy to follow instructions.						
7. The wait time before I saw my doctor was acceptable.						
8. I am satisfied with the way my doctor is treating my condition.						
9. I would definitely recommend this doctor to my friends and family.						

10. Please select your doctor below and circle the number you would use to overall rate them from 0 to 10, where 0 is the worst doctor possible and 10 is the best doctor possible. Worst - **0 1 2 3 4 5 6 7 8 9 10** - Best

Robert Allen, MD Grant Buttram, MD Robin Koeleveld, MD Robert Lacin, MD Russell Margraf, MD

11. Please tell us about anything that was done well or anything that could have improved the care and services you received at our office. Please print or write legibly.

THANK YOU